



Office of the
AUDITOR-GENERAL OF PAKISTAN
Constitution Avenue
ISLAMABAD
No. 127 /20-Coord/C/2021-22
Dated: 31 - 05-2022

To,

All the Deputy Auditor Generals,
All the Director Generals,
All the Directors

SUBJECT: USE OF SOCIAL MEDIA BY GOVERNMENT SERVANTS

Kindly find enclosed herewith a copy of Cabinet Secretariat, Establishment Division, Islamabad Office Memorandum bearing No. 14/04/2021-D-II dated 25.08.2021 on the subject captioned above.

2. As per the directives of the Honourable Auditor General of Pakistan, all the officers and officials of the department of the Auditor General of Pakistan are directed to comply in true letter and spirit with the instructions contained in the enclosed memorandum with a focus on the following points;

(i) The same instructions as are applicable to Government Servants while speaking at public fora or publishing articles in print media, shall apply, mutatis mutandis, to the use of social media by them.

(ii) As provided in Rule 18 of the Rules *ibid*, they shall not indulge in unauthorized disclosure of the official information or sharing of the official documents they come across during the course of performing their duties, via social media.

(iii) In order to maintain their impartiality and objectivity in performance, they shall not partake in any discussion on social media or exchange or forward information or messages that express their opinion on political issues.

(iv) They shall not participate in furthering of any information especially pertaining to government matters that, *prima facie*, appears to be unauthentic and misleading.

(v) They shall not make any disparaging remarks aimed at any individual or group or sect or faith and shall uphold values guiding the Civil Service at all times. They are advised to observe discretion and moderation in use of the Social Media and uphold high standards of propriety.

3. Violation of one or more of these instructions will be tantamount to misconduct and shall invite disciplinary action against the delinquent government servant under the Civil Servants (Efficiency and Discipline) Rules, 2020. Further, in case of a violation committed on a group platform, the 'Administrators' or the 'Admin', if they are serving government servants, shall also be liable to the disciplinary proceedings.



(Tahir Rizwan)

Assistant Auditor General (Personnel)

Ph: 051-9202505

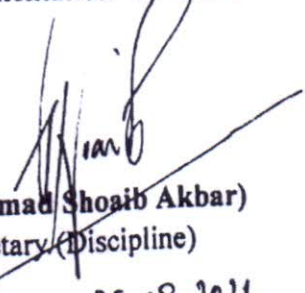
Encl: As above

- i. The same instructions as are applicable to government servants while speaking at public fora or publishing articles in print media, shall apply, mutatis mutandis, to the use of social media by them.
- ii. As provided in Rule 18 of the Rules *ibid*, they shall not indulge in unauthorized disclosure of the official information or sharing of the official documents they come across during the course of performing their duties, via social media.
- iii. In order to maintain their impartiality and objectivity in performance, they shall not partake in any discussion on social media or exchange or forward information or messages that express their opinion on political issues.
- iv. They shall not participate in furthering of any information especially pertaining to government matters that, *prima facie*, appears to be unauthentic and misleading.
- v. They shall not make any disparaging remarks aimed at any individual or group or sect or faith and shall uphold values guiding the Civil Service at all times. They are advised to observe discretion and moderation in use of the Social Media and uphold high standards of propriety.

5. It is, however, clarified that the instructions contained at para 4 are not intended to discourage any constructive and positive use of social media by a government organization for engaging with the public to solicit feedback on a government policy, suggestions for improvement in service delivery and resolution of their complaints. However, such an organization shall edit their social media platforms continuously or frequently to remove offensive, inappropriate and objectionable remarks.


6. All government servants are required to comply with the above instructions in letter and spirit. These may, therefore, be circulated to all government servants belonging to all the occupational cadres falling in the jurisdiction of the Federal Government. Violation of one or more of these instructions will tantamount to misconduct and shall invite disciplinary action against the delinquent government servant under Civil Servants (Efficiency and Discipline) Rules, 2020. Further, in case of a violation committed on a group platform, the 'Administrators' or the 'Admin', if they are serving government servants, shall also be liable to the disciplinary proceedings.

7. All Federal Secretaries / Additional Secretaries (Incharge) / Service or Cadre Administrators / Chief Secretaries are requested to ensure implementation of these instructions.


 (Dr. Muhammad Shoaib Akbar)
 Joint Secretary (Discipline)
 25.08.2021

Copy forwarded to:

- i. The President's Secretariat (Public), Islamabad.
- ii. The Prime Minister's Office, Islamabad.
- iii. Chairman, Cabinet Committee on Institutional Reforms.
- iv. All Secretaries/Additional: Secretaries (Incharge) of Federal Ministries / Divisions, Islamabad/Rawalpindi.
- v. The Chief Secretaries, Governments of the Punjab, Sindh, Khyber Pakhtunkhawa, Balochistan, Azad Jammu & Kashmir and Gilgit- Baltistan.
- vi. The Secretaries (Services), Services & General Administration Department, Government of the Punjab, Sindh, Khyber Pakhtunkhawa, Balochistan, Azad, Jammu & Kashmir and Gilgit- Baltistan.
- vii. The Chairman NAB, Islamabad.
- viii. The Secretary, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad.
- ix. The Secretary, Federal Tax Ombudsman's Secretariat, Islamabad.
- x. The Auditor General of Pakistan, Islamabad.
- xi. The Accountant General of Pakistan Revenues, Islamabad.
- xii. The Secretary, Election Commission of Pakistan, Islamabad.
- xiii. Director General, Intelligence Bureau, Islamabad.
- xiv. DS (CP-V) with the request to publish it on the official website of the Establishraent Division, Islamabad


(Tahreen Akbar)
Section Officer D-II